

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	265061
<015>	Study Area Name	CINCINNATI BELL-KY
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Patricia Rupich
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5133976671 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	pat.rupich@cinbell.com
	Form Type	54.313 and 54.422

<010>	Study Area Code	265061
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<020>	Program Year	2018
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No

Page 2

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

1152

265061KYUnfulfilledBBRequestResolution330.pdf

<330> Detail on attempts (broadband)

Name of Attached Document

<010>	Study Area Code	265061
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<039>	Contact Email Address - Email Address of person identified in data line <030>	pat.rupich@cinbell.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

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<039>	Contact Email Address - Email Address of person identified in data line <030>	pat.rupich@cinbell.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
265061KYServiceQualityConsProtect510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	pat.rupich@cinbell.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	265061KYEmergencyFunctionality610 .pdf

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-- See attached worksheet --

**(800) Operating Companies
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<810>	Reporting Carrier	Cincinnati Bell Telephone Company LLC
<811>	Holding Company	Cincinnati Bell Inc.
<812>	Operating Company	Cincinnati Bell Telephone Company LLC

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 265061KYVoiceRateComparability1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 265061KYBBRateComparability1030.pdf

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
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265061KYLifeline1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.

Not Applicable

<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

Not Applicable

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.

Not Applicable

<2024A> Round 2 Recipient of Incremental Support?

No

<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.

Name of Attached Document Listing
Required Information

<2025A> Round 2 Recipient of Incremental Support?

No

<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).

Name of Attached Document Listing
Required Information

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Not Applicable

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

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Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

Yes

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

4357167

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

265061KYCommunityAnchorInstitutions2018.xlsm

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or	<input type="checkbox"/>
(3020)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3021)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3022)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

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OMB Control No. 3060-0986/OMB Control No. 3060-0819

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Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: CINCINNATI BELL-KY	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/29/2017
Printed name of Authorized Officer: Thomas Simpson	
Title or position of Authorized Officer: Chief Operating Officer	
Telephone number of Authorized Officer: 5133973992 ext.	
Study Area Code of Reporting Carrier: 265061	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

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 OMB Control No. 3060-0986/OMB Control No. 3060-0819
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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date: 06/13/2017
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

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<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KY	ALEXANDRIA		FR	31.99	0.0	0.14	0.0	32.13
KY	BOONE (FLORENCE CO)		FR	31.99	0.0	0.14	0.0	32.13
KY	BOONE (NOT FLORENCE CO)		FR	31.99	0.0	0.14	0.0	32.13
KY	BUTLER		FR	25.5	0.0	0.14	0.0	25.64
KY	FALMOUTH		FR	25.5	0.0	0.14	0.0	25.64
KY	GLENCOE		FR	25.5	0.0	0.14	0.0	25.64
KY	INDEPENDENCE		FR	31.99	0.0	0.14	0.0	32.13
KY	KENTUCKY METRO		FR	31.99	0.0	0.14	0.0	32.13
KY	WALTON		FR	31.99	0.0	0.14	0.0	32.13
KY	WARSAW		FR	25.5	0.0	0.14	0.0	25.64
KY	WILLIAMSTOWN		FR	25.5	0.0	0.14	0.0	25.64
KY	ALEXANDRIA	MS		16.29	0.0	0.14	0.0	16.43
KY	BOONE (FLORENCE CO)	MS		16.52	0.0	0.14	0.0	16.66
KY	BOONE (NOT FLORENCE CO)	MS		16.14	0.0	0.14	0.0	16.28
KY	BUTLER	MS		18.04	0.0	0.14	0.0	18.18
KY	FALMOUTH	MS		16.55	0.0	0.14	0.0	16.69
KY	GLENCOE	MS		16.69	0.0	0.14	0.0	16.83
KY	INDEPENDENCE	MS		16.52	0.0	0.14	0.0	16.66
KY	KENTUCKY METRO	MS		16.61	0.0	0.14	0.0	16.75
KY	WALTON	MS		16.74	0.0	0.14	0.0	16.88
KY	WARSAW	MS		17.03	0.0	0.14	0.0	17.17

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

[illegible]

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<015>	Study Area Name	CINCINNATI	BELL-KY
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<030>	Contact Name - Person USAC should contact regarding this data	Patricia Rupich
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<039>	Contact Email Address - Email Address of person identified in data line <030>	pat_rupich@cinb
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<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
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[illegible]

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	265061
<015>	Study Area Name	CINCINNATI BELL-KY
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Patricia Rupich
<035>	Contact Telephone Number - Number of person identified in data line <030>	5133976671 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	pat.rupich@cinbell.com

<810>	Reporting Carrier	Cincinnati Bell Telephone Company LLC
<811>	Holding Company	Cincinnati Bell Inc.
<812>	Operating Company	Cincinnati Bell Telephone Company LLC

[illegible]

Line 330 - Unfulfilled Broadband Service Request Resolution

Kentucky – SAC 265061

Cincinnati Bell Telephone (“CBT”) determined the number of unfulfilled broadband service requests based on on-line inquiries and calls to a service representative regarding the availability of broadband service at a particular location. Those who inquired and asked to be notified when broadband service of 10 Mbps or greater became available at their location were considered as unfulfilled requests. CBT maintains a list of these unfulfilled requests. As CBT expands the reach of its broadband network it notifies customers in a newly served area when its broadband service becomes available. Of the unfulfilled requests reported on Line 320, 136 have subsequently subscribed to CBT’s broadband service.

Cincinnati Bell Telephone Company LLC
Service Quality Standards & Consumer Protection Rules Compliance
Line 510
Kentucky – SAC 265061

Service Quality Standards

CBT has established procedures to ensure compliance with applicable service quality standards established by the state utility commissions and the FCC.

Consumer Protection Rules

CBT has procedures and processes in place to ensure compliance with applicable consumer protection rules, including, but not limited to: protection of CPNI as documented in its annual CPNI certification filed in EB Docket No. 06-36; FCC's Truth-in-Billing rules (47 C.F.R. § 64.2400 *et al*); Telemarketing rules (47 C.F.R. §64.1200 *et al*); Slamming rules (47 C.F.R. §64.1100 *et al*); Open Internet rules (47 C.F.R. §8.1 *et al*), and CVAA requirements (47 C.F.R. Parts 6, 7 and 14). CBT also has processes and procedures in place to address consumer complaints filed with the state utility commissions as well as complaints filed under section 208 of the Communications Act in compliance with 47 C.F.R. §§1.711 through 1.736. In addition, CBT provides 911 service throughout its service area.

Cincinnati Bell Telephone Company LLC
Functionality in Emergency Situations
Line 610
Kentucky – SAC 265061

807 KAR 5:061

Section 24. Emergency Operations

(1) Each telephone utility shall have a written plan to meet service emergencies resulting from failures of power service, sudden and prolonged increase in traffic, fire, storm, or acts of God. Each telephone utility shall train employees in procedure to be followed in an emergency.

(2) All central offices and toll centers shall adequately provide for emergency power. Each central and/or toll office shall have a minimum of four (4) hours of battery reserve. In exchanges exceeding 5,000 lines and in toll offices, a permanent auxiliary power unit shall be installed. In offices without installed emergency power facilities there shall be a mobile power unit available of suitable capacity which can be delivered and connected within two (2) hours, or one-half (1/2) the battery reserve time, whichever is greater.

Review of CBT KY Facilities and Processes to Remain Functional in Emergency Situations

CBT has processes and procedures in place to comply with the requirements 807 KAR 5:061 Section 24, including the following:

Batteries and Generators

All CO's (and critical ORM's) have appropriately sized generators to carry and hold the CO's for at least 18 to 24 hours and they also have wet cell batteries sized to provide 6 to 8-hours of back-up power for all telecom equipment. All ORMs have wet cell batteries sized for 6 to 8 hours of back-up power and approximately 25% of the ORM building portfolio have back-up generators installed on-site. All bulk power sites (CEV's, CEC, hut and cabinets, etc.) have 7-year warranty batteries with 6 to 8-hours of battery back-up power. All SLC sites have 5-year warranty batteries. Finally, CBT has sixteen (16) portable generators (of various sizes) within the network that can be marshaled to a site if an on-site generator fails or a site without a generator needs to ride-out an emergency situation.

Diverse Facilities

CBT has circuit redundancy and route diversification built into the landline Network for all class 5 Central Offices, including Lucent 5E and Nortel DMS10 offices, as well as SS7 diversification and a robust optical SONET Transport Network. However, if/when a network outage does occur, as in the case of a cable/fiber cut that isolates segments of the Landline Network, the Network Operation Center, which monitors the entire CBT Network, is able to quickly identify the outage condition, prioritize restoration efforts, including critical circuits/customers affected, and work with other internal groups to determine alternate routing that may be required to restore service and maintain traffic flow. Specifically, the NOC first utilizes TIRKS to determine if spare cable/fiber pairs are available to roll the affected circuits. If so, the NOC works with the Central Office technicians and cable maintenance crews to utilize the spare

facilities. If spare facilities are not available, the NOC then works with the planning engineering group, as well as the facilities design group to re-design the cable/fiber routes. The NOC is a 24X7 operation, and utilizes documented callout personnel from various internal departments as necessary during off hours to ensure facilities and network traffic are re-routed as soon as possible. The Cincinnati Bell NOC acts as a Control Center during network outages and communicates progress internally during restoration efforts, including facility routing. In the case of a catastrophic network event, emergency policies/procedures are also implemented and restoration efforts are coordinated with the Disaster Recovery Team.

Congestion Management of Traffic Spikes

CBT manages network congestion resulting from emergency situations using a number of techniques including the use of call gapping and line load control features. In addition, if necessary CBT may be able access spare capacity in some areas to relieve traffic spikes resulting from emergency situations.

Cincinnati Bell Telephone Company LLC
Description of Voice Services Rate Comparability
Line 1010
Kentucky – SAC 265061

As shown on the attached file for Line 700 (Company Voice Telephony Service Price Offerings), Cincinnati Bell Telephone Company LLC's ("CBT") highest rate for voice service (excluding the federal SLC) in Kentucky is \$32.13. CBT's federal SLC as of January 1, 2017 was \$5.32. Therefore the highest rate for voice service (local rate plus federal SLC) in CBT's Kentucky study area is \$37.45, which is below the "reasonable comparability benchmark" of \$49.51.

Cincinnati Bell Telephone Company LLC
Description of Broadband Services Rate Comparability
Line 1030
Kentucky – SAC 265061

As shown on the attached file for Line 710 (Company Broadband Price Offerings), Cincinnati Bell Telephone Company LLC (“CBT”) has a single non-promotional rate throughout its service area for each broadband speed tier; therefore, the rate in rural areas is the same as the rate urban areas. In addition, none of CBT’s broadband offerings have a usage allowance and the rates for all of CBT’s speed tiers are below the reasonable comparability benchmarks set by the FCC.

Cincinnati Bell Telephone Company
LLC Lifeline Terms and Conditions
Kentucky – SAC 265061

Cincinnati Bell Telephone Company LLC (CBT) maintains its Lifeline terms and conditions in its Local Service Tariff, PSC KY No. 1, Section 4. A copy of this tariff section follows. This tariff is available on CBT's website, www.cincinnati-bell.com. The link to the Lifeline section of the tariff is:

<https://www.cincinnati-bell.com/assets/CinBell/Content/PDFs/About%20Us/Regulatory%20Affairs/Tariffs/New%20Lifeline%20docs%2012.2.16/CBT-KY-Local-Service-Tariff-Sec-04-Lifeline-2016-10-27.pdf>

CBT Lifeline customers who purchase flat rate local telephone service receive unlimited local calling as part of the monthly service price. Customers who purchase local measured service pay \$0.05 per originating minute of use for all local calls. Measured service customers may receive an unlimited number of calls for no additional charge. (See CBT's Local Service Agreement, PSC KY Section 4 Local Exchange Services at www.cincinnati-bell.com for detail regarding CBT's local exchange services.)

CBT's Lifeline service does not include any long distance usage. To place long distance calls, customers must presubscribe to an interexchange carrier (CBT is not an interexchange carrier) or use casual calling. Charges will depend on the services and carrier the customer chooses for long distance.

LIFELINE

A. LIFELINE SERVICE

1. General

Lifeline is a government assistance program that allows qualifying low-income customers to pay reduced charges for access line service. Lifeline services and discounts are provided in accordance with Federal Communications Commission regulations and any additional state-specific requirements established by the Commission.

Lifeline discounts are funded in whole or in part through application of Lifeline support provided by the federal Lifeline program and by the Commonwealth of Kentucky telecommunications service support program. Lifeline discounts may apply to any residential service plan that includes voice telephony service, including bundled packages of services.

2. Benefits

The Lifeline provided benefits and discounts are:

- a. A federally provided monthly discount of \$9.25 off the customer's access line service. This discount is first applied to waive the monthly federal subscriber line charge (End User Common Line charge) with the remainder applied to the customer's monthly rate for the primary individual line service or primary bundled access line service.
- b. A state provided monthly discount of \$3.50 off the customer's monthly rate for the primary individual line service or primary bundled access line service.
- c. Free toll limitation services (e.g. toll blocking) upon customer request.
- d. A waiver of the Company's service deposit requirement, if the customer elects to receive toll limitation services.

Reductions to customer accounts through this program shall not produce a monthly rate that is below zero.

Lifeline benefits are limited to one per household.

Issued: July 8, 2016

Effective: July 22, 2016

By: Ted Heckmann, Assistant Secretary and
Managing Director, Regulatory Affairs

LIFELINE

A. LIFELINE SERVICE

2. Eligibility

Lifeline service is available to qualifying low-income residential customers who are currently participating in one of the following assistance programs:

- a. Federal Public Housing Assistance (Section 8)
- b. Medicaid
- c. Supplemental Nutrition Assistance Program (SNAP)
- d. Supplemental Security Income (SSI)
- e. Veteran Pension Benefits program (C)
- f. Survivor Pension Benefits program (C)
- g. (D)

Lifeline Assistance is also available to customers whose total household income is at or below one-hundred thirty-five percent (135%) of the federal poverty level.

The Company shall require, as proof of eligibility, a document signed by the Customer, certifying under penalty of perjury, that the Customer meets all qualifications to receive Lifeline service, and will comply with all federal and state regulations regarding Lifeline, including any certifications required by the FCC. To fulfill these requirements, a Customer must complete, sign, and return the Company's Lifeline application form, including all customer identifying information and certifications, along with documentation of Lifeline eligibility attached to the form.

Customers enrolling in Lifeline must provide appropriate documentation of program eligibility prior to receiving Lifeline benefits. Lifeline benefits will begin once the completed application form and documentation of eligibility are reviewed, processed, and approved in accordance with any applicable state and federal requirements. Customers will not receive retro-active Lifeline credits for periods prior to receipt and approval of the completed application and supporting documentation of eligibility.

The Customer must notify the Company within 30 days if the Customer ceases to participate in any of the qualifying programs or otherwise no longer satisfies the criteria to receive Lifeline.

Customer eligibility for Lifeline shall be recertified annually.

Issued: October 25, 2016

Effective: December 1, 2016

By: Ted Heckmann, Assistant Secretary and
Managing Director, Regulatory Affairs

LIFELINE

B. KENTUCKY LIFELINE SUPPORT SURCHARGE

The Kentucky Lifeline Support Surcharge was set up to support Lifeline Service in Kentucky.

The Kentucky Lifeline Support Surcharge is imposed on each residential and nonresidential service access line of all Incumbent Local Exchange Carriers (ILECs), Competitive Local Carriers (CLECs), and Wireless Service Providers' bills, pursuant to Orders issued by the KPSC in Administrative Case No. 360. For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll and/or local calling with the exception of payphone, remote calling forwarding, radio common carriers, interLATA foreign exchange lines, private line services, other common carriers, and company official accounts.

The surcharge will appear on each customer's bill under the line item "Kentucky Lifeline Support" and will be billed at the rate of \$0.14 per month per line.

Issued: July 8, 2016

Effective: July 22, 2016

By: Ted Heckmann, Assistant Secretary and
Managing Director, Regulatory Affairs

Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)

Number	Name	Street Address	State	Zip
1	None			
2				
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